



CTA Construction Requirements - Bus

Chicago Transit Authority (CTA) requires at least two weeks' notice to Traffic Planning and Bus Operations prior to the effective date of any sidewalk, travel lane or street closure, or any actions that will affect bus operations and passenger access to bus facilities (i.e. bus stops, turnarounds, etc.).

Construction projects along CTA bus routes should be coordinated with CTA Traffic Planning Department and CTA Bus Service Management to maintain safe operation of bus service and to mitigate inconvenience to CTA customers as soon as information (i.e. location, start date, duration, permit, etc.) for a project is known.

Guidelines to mitigate bus service impacts

- Work hours (including MOT/traffic control set up) should be limited to non-peak hours.
- The required minimum effective lane width is 11 ft.
- Projects impacting access to curb lanes or sidewalk should be phased such that a minimum 85 ft bus stop zone is maintained within a quarter mile.
- In coordination with CTA - Traffic Planning, bus stops should be temporarily relocated outside of work zone when possible. The following must be taken into account for relocating bus stops:
 - Parking - Relocating a bus stop may require striped parking for which the contractor is responsible for submitting necessary permits.
 - Sidewalk furniture (shelter, bench, etc.) – remove/relocate furniture for extended temporary bus stop or route change.
- When possible, sidewalk canopies should have a break in the scaffolding to allow for front door and/or alighting of passengers.
- Construction-related equipment (i.e. trucks, flatbeds, variable message boards, etc.) should not be setup in active bus stops or encroach on travel lanes of buses.
- Field meetings with CTA and contractors are recommended for coordination of service changes.
- CTA is responsible for bus stop sign removal, storage and reinstallation, unless otherwise coordinated.
- CTA Traffic Planning must be notified when work is complete in order to restore bus routing or bus stops.

Contact

Traffic Planning Department
traffic.planning@transitchicago.com

CTA Customer Service
feedback@transitchicago.com
1-888-YOUR-CTA (1-888-968-7282)
TTY: 1-888-CTA-TTY1(1-888-282-8891)