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2	CHICAGO TRANSIT AUTHORITY
3	JULY 2023 REGULAR BOARD MEETING
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5	неld
6	on
7	July 12th, 2023
8	at
9	10:26 a.m.
10	at
11	567 West Lake Street, 2nd Floor,
12	Chicago, Illinois 60661
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15	STENOGRAPHIC REPORT OF PROCEEDINGS had in
16	the above-entitled cause held at the Chicago
17	Transit Authority Headquarters, 567 West Lake
18	Street, 2nd Floor, Chicago, Illinois, Lester
19	Barclay, presiding.
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23	REPORTED BY: Margaret E. Mecklenborg, CSR
24	LICENSE NO.: 084-004495



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     BOARD MEMBERS:
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         MR. LESTER L. BARCLAY, Chairman;
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         REV. DR. BERNARD JAKES, Director;
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         MS. NEEMA JHA, Director;
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         REV. JOHNNY L. MILLER, Director;
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         MS. ROSA ORTIZ, Director;
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         MR. DORVAL R. CARTER, JR., President;
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         MR. KENT S. RAY, General Counsel;
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         MS. GEORGETTE L. GREENLEE, Secretary.
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     ABSENT:
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         MS. MICHELE A. LEE, Director.
12
     PUBLIC SPEAKERS:
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         MR. WILLIAM GIBBONS;
         MS. TRUDY LEONG.
14
     PRESENTERS:
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         ERIC DANSO, One Summer Chicago Intern;
         GEISHA ESTER, Vice President of Training and
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         Workforce Development:
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         MR. THOMAS MCKONE(Via Zoom),
         Chief Administrative Officer:
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         MR. WILLIAM MOONEY(Via Zoom),
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         Chief Infrastructure Officer:
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         MS. MOLLY POPPE(Via Zoom),
         Chief Innovation Officer:
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         MR. JUANPABLO PRIETO(Via Zoom),
         Director, Diversity Programs;
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         MR. BRIAN STEELE(Via Zoom),
24
         Vice President of Communications and Marketing.
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1	ALSO PRESENT:
2	MS. SISAVAHN BAKER, Ethics Officer;
3	MR. DONALD BONDS, Chief Transit Officer;
4	MR. MARC BUHMANN, Videographer;
5	MR. MICHAEL CONNELLY(Via Zoom), Chief Planning Officer;
6	MS. VEDA DUFFIE, Electronic Communications;
7	
8	MR. JEREMY FINE(Via Zoom), Chief Financial Officer;
9	MR. KEITH HILL, Bus Operator;
10	MS. ELLEN MCCORMACK(Via Zoom),
11	Vice President of Purchasing and Supply Chain;
12	MR. HERB NITZ, Director, Technology Engineering.
13	COMMENDATION RECIPIENTS:
14	MR. BRANDON BURICA, Bus Operator;
15	MS. NICOLE JOHNSON, Rapid Transit Officer.
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1 (Whereupon, the following 2 proceedings commenced at 3 4 10:26 a.m.) 5 CHAIRMAN BARCLAY: Good morning. I would like to call to order the meeting of the Chicago Transit 6 7 Board for July 12th, 2023. Georgette, please, call 8 the roll. 9 Absolutely. Director SECRETARY GREENLEE: Miller? 10 11 DIRECTOR MILLER: Here. 12 Director Jakes? SECRETARY GREENLEE: 13 DIRECTOR JAKES: Here. 14 SECRETARY GREENLEE: Director Ortiz? 15 DIRECTOR ORTIZ: Here. 16 SECRETARY GREENLEE: Director Jha? 17 DIRECTOR JHA: Here. 18 SECRETARY GREENLEE: Chairman Barclay? 19 CHAIRMAN BARCLAY: Here. 20 Chairman Barclay, Director SECRETARY GREENLEE: 21 Lee is absent but we do have a quorum with five 22 members present. 23 Thank you. Our first order CHAIRMAN BARCLAY: of business is public comments. Georgette? 24



1 SECRETARY GREENLEE: Mr. Chairman, we have four 2 public commentators this month: Bill Morton; Trudy 3 Leong; and Pat Gibbons appearing in person. 4 also have a public comment that was submitted by 5 John Paul Jones for distribution to the Transit 6 Board Directors. Are each of our public 7 commentators here? Mr. Chairman, it appears that 8 none of them are here. CHAIRMAN BARCLAY: Thank you. Our next item of 9 business on the agenda is our president's report 10 11

which will be given by our President, Dorval Carter.

Thank you, Mr. Chairman. PRESIDENT CARTER: Excuse me. Members of the Board, good morning.

MULTIPLE VOICES: Good morning.

PRESIDENT CARTER: When you lead a group of hardworking, committed and dedicated employees as I do, it raises the standard for excellence within the organization. As a result, we frequently have individuals who do a great job and consistently operate at a high level throughout their careers but they recognize their outstanding work as simply doing their job. So many of the transit professionals in the CTA family recognize



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1 excellence as the floor and not the ceiling. 2 occasion these same individuals are called to go a 3 level above. Often by happenstance. Other times 4 they are required to utilize judgment or to make decisions that will affect the fate and maybe even 5 6 the lives of others. Two such employees have 7 joined us here today and will be honored with an 8 employee commendation in recognition of their 9 heroism and extraordinary professionalism. Joining 10 us today are Nicole Johnson, a rapid transit 11 operator, working out of the Howard Terminal who has been with us for about a year and a half. And 12 13 Brandon Burica, a three and a half year CTA veteran bus operator, working out of Forest Glen Garage. 14 15 Operator Johnson, please, stand to be recognized. First of all, may I call you Nicole? 16 17 MS. JOHNSON: Yes. 18 PRESIDENT CARTER: Thank you. June 13th, 2023, Nicole was operating a northbound 19 20

June 13th, 2023, Nicole was operating a northbound Red Line train approaching Garfield Red Line Station. Nicole didn't know this but shortly before her train neared the station a man had fallen on to the tracks and had crouched beneath the platform. Just before her train reached the



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station, the man stood and Nicole saw him in the right-of-way. What happened next was heroing. And before I tell you the rest of the story, I should mention that Nicole had only qualified to operate a train days before this incident occurred.

DIRECTOR MILLER: Wow.

PRESIDENT CARTER: So you don't have to be a rail operator to guess that guickly stopping a train with multiple rail cars isn't easy. Not only is it completely unlike stopping a car but keep in mind that Nicole had to consider the safety of the customers onboard the train while hoping to avoid contact with the man on the tracks. Recognizing that she only had seconds to work, she quickly applied the brakes. Miraculously, thanks to Nicole's vigilance and attention, the train barely made contact with the man only nudging him. attentiveness and her swift action helped him to avoid injury and most likely saved his life. It is easy for those who have never done the job to believe that our rail operators are simply moving trains and customers from station to station. Until you have done the job, however, it can be difficult to put yourself in their shoes and to



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understand the level of vigilance necessary to 1 2 safely do their jobs. In Nicole's case she saw a 3 human life in jeopardy and she knew the decision 4 she made could determine whether someone was going to live or die. Nicole, thank you for your 5 6 vigilance and professionalism. Keep up your very 7 good work. 8 MS. JOHNSON: Thank you. 9

(Applause)

PRESIDENT CARTER: Operator Burica, will you, please, stand up? And may I call you Brandon? MR. BURICA: Absolutely.

Thank you. On PRESIDENT CARTER: April 15th, 2023, Brandon was driving a bus eastbound at Washington and Wabash with only one passenger aboard. A young woman preparing to alight the bus at the next stop. Brandon observed a group of approximately 100 to 200 young people in the street. He attempted to go around them but was unable to do so in part because one young man literally jumped in front of the bus to stop it putting his own life in danger for no reason at all. As Brandon came to a complete stop, several individuals climbed aboard the roof while others



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started to kick and throw objects at the bus causing damage to the driver's side window, the driver's windshield and the front passenger doors. Brandon contacted the control center to request assistance. Shortly thereafter someone sprayed an unknown irritant through the driver's side window from outside the bus making contact with Brandon's left eye and ear. Soon afterwards, several individuals gained access to the bus's front doors boarding and alighting the bus. Despite the substance having been sprayed in his face, Brandon didn't attempt to leave. Instead he had the passenger move to the rear of the bus and stood between her and anyone else who came on to the bus. I get a little emotional just thinking Excuse me. about this. I've seen the video so I know how dangerous this was. In a very difficult situation despite the injuries that he sustained, Brandon kept his head, remained composed and didn't further aggravate the situation. He never engaged the crowd no matter what happened. No matter who came on the bus Brandon stood between them and the female passenger and those individuals until the situation was clear. His focus and resolve helped



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to ensure that the incident did not get any worse. Brandon, I cannot imagine how you felt at that moment but you need to know that I am very sorry for what happened to you and I would wish that something like that should never happen to anyone else again. But I also want to applaud you for bravery and your professionalism. You never abandoned your bus or the customer that was relying on you. You didn't fight. You didn't put yourself in peril. You didn't risk your own safety or the safety of anyone else. By any standard you comported yourself in a way that goes beyond simply standing your ground. You showed a level of courage that all of us can only strive to achieve. I admire your -- your composure and I am very happy that you made it through the moment and that you are with us here today. And I certainly hope that you continue to wear that CTA uniform. Thank you so much for your service to CTA. To both of you you've been with us a short time. I look forward to you having long careers at CTA. You are exactly the type of high quality professionals that I want working in this great agency. Thank you both very much.



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1 Thank you. MR. BURICA: 2 (Applause) 3 PRESIDENT CARTER: Mr. Chairman, at this time 4 if you and the Board would like to make any 5 comments, please, feel free. And afterwards I 6 would like to invite our honorees up to receive 7 their commendations and to join us for a picture. 8 DIRECTOR ORTIZ: I want to say thank you for 9 all of the work that you did to prepare yourself to 10 do the work that you do. And I know that -- that 11 hasn't just been, you know, behind a textbook or on 12 a computer but it's probably all of the personal work that you've done outside as well and through 13 14 your family and our community. So thank you so much for being yourself, for being your whole self 15 when you're out as part of your work. Thank you. 16 17 DIRECTOR JAKES: Nicole and Brandon, how are 18 you? 19 MS. JOHNSON: I'm good. 20 DIRECTOR JAKES: Good. Brandon? 21 MR. BURICA: Good enough. 22 DIRECTOR JAKES: Okay. So you've -- you've gone to I don't know if its therapy or you go to 23 24 make sure that you're okay and having to see what



1 you saw and do what you did. 2 MS. JOHNSON: I didn't --DIRECTOR JAKES: Well, let me ask. What did 3 4 you do to start the process of being okay? 5 I'm not really a talker. MS. JOHNSON: 6 DIRECTOR JAKES: Okay. 7 MS. JOHNSON: I'm more of a journal type of 8 person so I journaled my experience down and I 9 asked to be off the train just for a couple of days 10 just to get my mental together. 11 **DIRECTOR JAKES:** Sure. 12 MS. JOHNSON: But after a few days I was ready 13 to get back on and I had to get back on the Red 14 So I can experience where I could go through Line. 15 it and I can -- how can I say this? So I can get 16 over that fear of going through that again. So I 17 was -- after a couple of days I was okay. 18 DIRECTOR JAKES: Okay. 19 MS. JOHNSON: I was okay. 20 PRESIDENT CARTER: Brandon? 21 MR. BURICA: I have quite a lousy answer. 22 iust came back to work. 23 DIRECTOR JAKES: Okay. Sometimes we have to



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deal with trauma. We have to jump back into it.

But I just wanted to make sure that the two of you are okay. And thank you so much. And I really pray that you never have to go through that again.

MS. JOHNSON: I pray I don't have to go through

MS. JOHNSON: I pray I don't have to go through that again.

DIRECTOR JAKES: So thank you.

DIRECTOR JHA: Thank you. I don't -- I don't think any words can describe how grateful we are to be part of the CTA family and every time we hear -- you know, we respect you. We wouldn't be here without what you do every day in and out and putting your lives in danger. Sometimes it works. Sometimes it doesn't. So thank you so much.

MS. JOHNSON: Yep.

DIRECTOR MILLER: I just join and want to say thank you and keep up the good work. And today to acknowledge that you consider it part of your job but we consider you heros. And thank you.

MS. JOHNSON: Thank you.

CHAIRMAN BARCLAY: I would join in both Brandon and Nicole. You are heros. You represent this agency well. Your professionalism, your demeanor, how you handle, you know, potentially dangerous situations that's what we need. But you're also



representative and reflective of thousands of other 1 2 people who work for this agency who have faced 3 adverse conditions from time to time with the 4 public. And so I just want to thank you and let 5 you know that we appreciate you for your efforts and for your hard work and your diligence. Thank 6 7 you very much. 8 MS. JOHNSON: Thank you. 9 PRESIDENT CARTER: Thank you. Board Members. 10 At this point in time I'd like to have a -- our 11 employees to come up to receive a commendation. 12 We'll start first with Nicole. Nicole, come up. 13 I'll take a picture and give you a 14 certificate. Could I also have the 308 15 representative come up as well as Jeanie and Don 16 Bonds. The Board is welcome to join in the 17 picture. That's why I brought them back -- that's 18 why I brought them up here. Thank you so much. 19 It's a pleasure to meet you. 20 MS. JOHNSON: Thank you. 21 (Applause) 22

PRESIDENT CARTER: You can stay. Brandon, can you come up? And AJ and Keith Hill, can you come up? Keith is their ATU for 241.



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1 DIRECTOR JAKES: Who is? 2 Keith Hill. PRESIDENT CARTER: 3 **DIRECTOR JAKES:** Okay. 4 Right here. He's the head PRESIDENT CARTER: 5 of Local 241. 6 **DIRECTOR JAKES:** Okay. 7 PRESIDENT CARTER: This is AJ who is a -- is 8 one of the general managers out of the garage that 9 Brandon works out of. DIRECTOR JAKES: Okay. All right. 10 11 I apologize for getting PRESIDENT CARTER: 12 teary eyed but I started thinking about it. 13 (Applause) 14 PRESIDENT CARTER: Congratulations. Thank you. (Multiple voices) 15 Thank you, Mr. Chairman, for 16 PRESIDENT CARTER: 17 giving me the opportunity to recognize two of our 18 outstanding employees at CTA. While we honored two outstanding employees already today, I obviously am 19 20 proud that I now have the opportunity to recognize 21 other staff who have been doing a great job at CTA. 22 As I indicated, CTA's family of employees are 23 nationally recognized as being among the best



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outstanding professionals in the public transit

They display their talents day in and industry. day out and their dedicated commitment were on full display over the last couple of weekends where we had to face the challenge of not only supporting the 2023 Chicago Pride Parade but also the first ever Nascar Chicago Street Race. It's easy to take the planning, precision and execution of CTA's role in these events for granted but our planning, operations and infrastructure departments are key participants operating in the background to support these events. Our staff managed the delivery of additional service to accommodate increased ridership, bus reroutes around street closures and increased crowds for buses, trains and at all of our rail stations. This is all done while remaining alert and ready for adjusting to the unforeseen circumstances that could arise as seen in the case of the heavy rains that we encountered during the Nascar weekend. Without CTA's engagement, participation and depth execution throughout the process, these events cannot happen. I want to acknowledge the many front line employees and managers who worked so hard to help these events make -- be a success. What you should



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understand is that these employees were working 24/7 literally two weekends in a row to make sure that we successfully delivered the services that were expected of our customers in our communities. We talk about the great work that's being done by our outstanding employees but I also want to acknowledge the good work that's being done in service to professionals in training.

Last month I shared with this body that CTA is hosting 225 One Summer Chicago interns this It is the largest class of high schoolers we have ever hosted as a part of this program. think it's important, however, to give you a more in depth look at what those young people will be doing and to hear about the experiences from an actual participant. And there is no better person to facilitate that conversation than the individual who is entrusted with guiding that program. At this time I would like to invite Geisha Ester, the Vice President of Training and Workforce Development, to come forward and address the Board to provide additional background on this wonderful program which all of you got a small sampling of in the picture that we just took right before the



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1 Board meeting. Geisha is joined today by Eric 2 Danso, a One Summer Chicago intern, that's working 3 with us for the second summer and who will share 4 his own experiences with the Board directly. 5 Thank you, President Carter. Good MS. ESTER: morning, Chairman, Board Members, President Carter. 6 7 As you've heard, my name is Geisha Ester, and I'm 8 the Vice President of Training and Workforce Development here at the wonderful CTA. And I have 9 10 with me today a second-year One Summer Chicago 11 intern, Mr. Eric Danso, who will speak with you 12 after the presentation. So my goal today is to 13 give you a program overview. Next slide, please. 14 As President Carter said, last week he told you 15 that we have -- we were expecting 225. That was our goal for this year. We exceeded that goal. 16 17 This year we have 237 of CTA high school One Summer 18 Chicago interns. They're here for a seven-week 19 hybrid internship program. This year's theme -- we 20 have a theme every year. This year's theme is 21 transport to excellence. We have our interns here 22 five days a week, twenty-five hours each week. The 23 rate of pay for our interns is \$15.40 and they 24 receive the best thing which is free transportation



for the summer. So they're able to navigate the city and explore the city for free with their employee ID. We know access is important and because we have a hybrid experience we wanted to make sure that our interns were prepared for this experience. So we at CTA issued iPads for all of our One Summer Chicago interns who needed them as well as internet access and telework supplies. So we wanted to make sure that they were ready for this year's theme of transport to excellence.

Next slide, please. So the purpose of our transport to excellence theme is that we want to equip our interns with the skills they need to cultivate a positive, professional experience this year. The program will prepare our interns for their entrance into the workforce and set them on a path of excellence. Next slide, please. So each year we play up our routes. Our different routes for our rail. And we have routes to success. So our Green Line route is our route to workforce. And it really was our orientation week. So our interns were able to have their orientation kickoff where all 237 were in one place like this morning really learning about CTA and what our program was



We distributed their telework equipment. about. They received training around professionalism and communication etiquette as well as we have some team building opportunities with our CTA cohort conductors which I'll talk a little bit about So our yellow route is our route to career And that's our route where we teach our pathways. interns about careers here at the Chicago Transit Because what we know is that we want Authority. our interns to go out and be successful and finish high school and finish college and find their way back here at the CTA. Right? Like I did so many years ago. I am honored to say that I was a high school intern as well as a college intern here at the Chicago Transit Authority. So we are cultivating Eric to do the same. And so during our route to pathways they learn about human resources, our marketing team. They learned about the training and instruction and the career in leadership department and training and workforce development and they also learned about our control So three key areas in our organization center. that we want to spark their interest for our organization.



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1 Next slide please. The Red Line is our 2 route to service. We know that service is 3 important. And we participate in the Mayor's 4 Office Chicago Youth Service Corps every year. 5 there are some guiding principles that we want to 6 make sure that our interns learn about how they could shape Chicago, how they learn to lead and how 7 they elevate their voice and celebrate themselves 8 9 and others. So this year our interns will be 10 participating in a beautification project at the 11 Chicago Avenue Garage where we're going to beautify the west side of Chicago and really provide a place 12 for our employees who so deserve it because they're 13 moving the city. So our interns will participate 14 15 in the service project there.

Next slide, please. Our Pink Line is our route to professional development where our interns really focus on their own personal and professional development. We have interns in a cohort that are doing Marwen photography that Eric will talk about a little bit later. We have a learn to lead curriculum where they do professional development and we also take them on field trips. This year they're going to the Museum of Science and



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Industry. We also have a route to higher education. We partner with Olive Harvey College where our interns can earn college credit by participating in courses at Olive Harvey. So we have cohorts of students that are taking criminal Justice 102 as well as Art 196. So they will leave our program with three credits hours to prepare for college.

DIRECTOR MILLER: Great.

MS. ESTER: Next slide, please. Our Purple
Line is our route to wellness which we know is very
important. Right? Our mental as well as our
physical health. We have partnered with our CTA
wellness team to offer physical wellness
opportunities and programs as well as we have
procured the help of one of our -- one of our
contractors to help do some mental health training
as well. So some of our courses have been finding
your resilience, not all stress is good stress as
well as an emotional intelligence series. So we
want to make sure that our students are very
well-rounded.

Next slide, please. Our Brown Line is our route to financial freedom. And as a matter of



fact today, today is a big day for our interns. 1 2 They're receiving their first paycheck. So we want to make sure that they are prepared for those 3 paychecks they're going to get today. And so what 4 5 we -- we talk about we have the Economic Awareness 6 Council come in to work with us to teach our interns about banking and direct deposit as well as 7 8 budgeting, saving and investing because we want them to be able to enjoy the fruits of their labor 9 10 and we also want them to save. So we make sure 11 that that happens. There's also a platform, the My Chi. My Future platform that offers courses. So 12 part of their hybrid experience if they're able to 13 take financial literacy courses on that platform to 14

Next slide, please. So this is a big program. Right? And we don't do it alone. We have lots of partners. I talked about our -- what our partners help with recruitment. CPS. The CTE, the trades education. Chicago Scholars.

Accenture. Olive Harvey I spoke about earlier.

Our Economic Awareness Council. Foster Progress.

As well as Marwen and Hope Foundation. Nikki Hale Consulting. Youth Guidance. And last but not

learn more and it's self-directive.



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least our newest partner this year is CASA. have really been a great partner for us in -- in our recruitment efforts this year. Next slide, Those are external partners. We also have please. an array of internal partners that make this They're part of the secret sauce. Right? happen. So human resources. Information technology. Payroll. We talked about the wellness team. Bus instruction. Our communication department. And then we have some of our interns that are serving on site. Our second-year interns like Eric have a work assignment here at CTA serving on site and some of our departments that are supporting and mentoring those interns is our transit operations team, human resources, infrastructure, EEO, revenue and fare systems, diversity, general counsel and our training and workforce development team. Next slide, please. I'd be remiss if I didn't introduce my team. Right? I have the

Next slide, please. I'd be remiss if I didn't introduce my team. Right? I have the pleasure of coming before you and being the representative but it takes a lot of us. And so I just want to acknowledge Kendra, Molly and Dr. Bria. They are the team that really does this work and carries our team forward. Next slide,



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please. I said that I would mention our cohort conductors a little bit later. We have a great model. We utilize our college interns who are majoring in -- in fields that are closely connected with serving our youth like education fields or social service fields. And they serve as the cohort conductor for the cohorts. We think about having such a large group of 237 interns. We break them up in cohorts of twenty-five and thirty. And their professional development is led by our college intern cohort conductors. So as you can see, those are college interns and we want to make sure that they have a robust experience in their college internship for the process as well.

Next slide, please. So I just wanted to share a few pictures with you. We're in week four. But this is our kickoff at Harold Washington College. You'll see that we -- we had this big robust kickoff with all of our students and we introduced our transport to excellence theme. Next slide, please. And I mentioned that some of interns are being mentored by some of our CTA employees. This was our this year's intern and mentor meet up. It was a great opportunity for our



interns to meet who their supervisor would be for the year and just have some activities to get to know each other.

Next slide, please. And last but definitely not least I want to introduce to you again Mr. Eric Danso. He is a second-year One Summer Chicago high school intern. He is in the Red Line cohort and he wants to address the Board if possible.

MR. DANSO: Thank you.

MS. ESTER: Eric?

MR. DANSO: Hello. Good morning. My name is Eric Danso and I'm a Chicago Transit Authority One Summer Chicago high school intern in the Red Line cohort. This is my second summer working as a high school intern at the Chicago Transit Authority. I recently graduated from Lane Tech College Prep as a proud member of the class of 2023. I currently live in Uptown. I will attend the University of Pennsylvania where I'll major in chemistry and nutrition. My future career will be a doctor and more specifically a radiologist. I want to make an impact in Chicago and specifically reducing health disparities experienced by people of color. Last



summer I was a CTA OSC Marwen intern. That partnership provided me with my first opportunity to work with a camera that was not on a phone or a It was a blast available to the world of art and photography. The CTA not only piqued my interest in art, it gave me the chance to have my photographs installed in the CTA diversity. This summer, however, I am a special projects intern working at CTA headquarters with the Second Chance Program in the training and workforce development The Second Chance Program helps department. provide justice-involved Chicago residents with the job skills and coaching needed to gain permanent employment. My responsibility is to audit personnel files to ensure that the CTA is in compliance with regulatory requirements. I know that filing may seem small. However, I know that I'm making a big impact on the city of Chicago and the Chicago Transit Authority. Chairman Barclay. Board Members and President Carter, on behalf of my fellow 237 CTA OSC high school interns, college cohort conductors and training and workforce development staff, thank you for our internship experience and for showing us how valuable we are



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to Chicago -- to the Chicago Transit Authority as
we transport to excellence. Thank you.

(Applause)

MS. ESTER: Thank you for allowing us to present to you this morning.

PRESIDENT CARTER: Thank you, Geisha and Eric. I don't know if the Board have any questions of them before we let them go but, Geisha, remind me. When we first started the One Summer Chicago Program, how many students did we have?

MS. ESTER: About twenty-five.

PRESIDENT CARTER: Twentv-five. So that gives you a sense of how big it has grown. I was mentioning to some of the Board members that I keep giving Geisha a stretch goal each year of the number of interns I want to see in the program and as she pointed out to you, my stretch goal was 225 and she got to 237. So she is always exceeding my expectations with this program but it is foundationally one of the things that I am very proud of that we've established in this agency and it has a lot to do with the leadership of Geisha but also as she indicated the hard work and support of all of the CTA employees who volunteer their



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time to support these cohorts and to ensure that 1 2 the kids have an enjoyable summer. 3 DIRECTOR MILLER: That's great. Thank you all. CHAIRMAN BARCLAY: Thank you, Geisha and Eric, 4 5 for an excellent presentation. As you know, this 6 is a wonderful program as President Carter has 7 It's near and dear to me because I started stated. 8 off as a summer intern more than forty years ago. 9 DIRECTOR JAKES: But you're only forty-three. 10 CHAIRMAN BARCLAY: And so, you know, when I see 11 Eric, I see myself. And so, you know, I told him when we were taking the photo this morning I said, 12 13 are you nervous. He said, a little bit. I said, you won't be nervous when you become the next mayor 14 15 of Chicago. He's well on his way. Enjoy your 16 experience at Penn. You have a wonderful 17 experience and bring back all the knowledge to help 18 us here at CTA. Thank you so much. 19 DIRECTOR JAKES: Eric, you start school next 20 month? 21 MR. DANSO: Yeah. August 29th is when the 22 first day of school is. 23 DIRECTOR JAKES: Okay. Well, let me just say.



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If you decide to join a fraternity, I'm going to go

ahead and put this out there now on behalf of
President Carter and myself, there is only one and
that is Alpha Phi Alpha fraternity. Eric, if you
come back here with any other colors on -congratulations, Eric.

MR. DANSO: Thank you.

DIRECTOR ORTIZ: I'm going to reference backwards. Lane Tech. Congratulations on your recent graduation. We wish you the very best and we hope that everyone -- all of the other interns have just the most wonderful experience. I know how much internships make a difference in everyone's lives so thank you for continuing to lead this effort. And we wish you the best this summer and then as you go on to college.

MR. DANSO: Thank you.

DIRECTOR JHA: Yeah. All the best and come back. We want you to come back. Come back here.

Just like this is the second time. We want to make it second plus, plus, plus.

PRESIDENT CARTER: Yeah. Well, now he's ready to move into a college intern program so.

DIRECTOR JAKES: Ms. Ester, congratulations to you as well. This is fabulous. I hope that this



is a model that other agencies can use in Chicago because that's great. So congratulations to you.

MS. ESTER: I appreciate that. Thank you. All right.

(Applause)

PRESIDENT CARTER: Thank you both. So as we support the future generation of CTA employees through our One Summer Chicago Program, I also want to recognize the work that we're doing right now to grow our own workforce. We hosted 246 individuals who attended our bus operator and mechanic job fair. This month we will host another virtual hiring event. It will be our second disability awareness event and job fair which is tentatively scheduled for Wednesday, July 26th. This event will -- will be an open panel about job opportunities and working at CTA. We also host another on-site job fair on Friday, August 25th at the Malcolm X College on Chicago's west side. you can tell, we remain doggedly focused on increasing our workforce numbers and continuing to remain focused on bringing aboard and training many new employees as possible to fill all the important vacancies that we have. I've talked about the five



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pillars of the Meeting the Moment Action Plan but the overarching theme has always been that we want to best serve the customers that are traveling on CTA vehicles with the resources we have and to attract riders back to CTA. As we've noted each week, we continue to see a trend of slow but steady increases in ridership, adjusting for seasonal activity like students going on summer break. indications of our progress include the fact that May 2023 was the best month for ridership since the pandemic. The system set a new high for 2019 retention at 60 percent in May with bus reaching 67 percent of 2019 ridership levels and rail reaching 53 percent of 2019 ridership levels. In addition, the week ending June 10th was the best ridership week since the pandemic of 5.6 million rides. It is noteworthy that we are reaching these milestones because of increases in both peak and off-peak ridership. Office occupancy continues to increase boosting the weekday commuter rides. The special event season is underway which is helping to build our off-peak ridership. I should also note that the June special events also yielded record ridership. The Pride Parade was the second



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largest Sunday systemwide since the pandemic and the Nascar event had the second highest rail ridership of any Saturday this year. Keep in mind that was with the rain and everything else that we were dealing with.

As you know, the Meeting the Moment scorecard has over time grown into an indispensable tool as part of our overall action plan. been key in ensuring transparency to our riding public and it has evolved over time growing from a simple monthly PDF report to now a dynamic and interactive update utilizing interactive data visualization. Today I am happy to announce that we are taking another step forward in the evolution of our scorecard. For years we have published a static report of monthly performance metrics. Our performance management department has now created an expanded and interactive performance metrics dashboard that also incorporates the Meeting the Moment scorecard and deliver a more comprehensive and useful tool with additional performance metrics. The one-stop shop performance metrics dashboard includes new items like updates on elevator and escalator outages and infrastructure



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and vehicle cleaning information. It also allows users to engage with the information to see performance on their rail lines and bus routes. Our performance management team developed this tool to provide employees leadership and most importantly our riders with up-to-date information regarding our service. These tools not only help us get better but ensure that our riders can hold us accountable. To talk more about the new public performance metrics I would like to ask Tom McKone, our Chief Administrative Officer, to provide an overview and ask for any questions that you may have. Tom?

MR. MCKONE: Thank you, President Carter.
Chairman Barclay, members of the Board, Good
morning. So what I'd like to do is walk you
through the performance dashboard that President
Carter just described. What you'll see now is
currently live on our website. We are on the
performance metrics page of the website. The new
interactive dashboard is right there in the middle
of the page. We're going to pull it up in a larger
format here so it fills -- it fills the screen. In
looking at this menu page, you'll see a lot of the



overview of what's in the performance metric scorecard. What you see here is the menu for fifteen pages of metrics incorporating the new metrics that were introduced as part of Meeting the Moment, providing further interactivity around some of the static metrics that we've been reporting for a while and then also introducing some new metrics based on additional information that we now have available and then also responding to customer interests in those areas. So what I'm going to do is walk through a couple of those pages to demonstrate the level of inactivity and information that we're providing. I'm not going to go through the entire scorecard. Certainly you're welcome to It is up on the website and others are. do that. It's available for others to do that as well.

So we're going to start by looking at the on-time metrics and we're going to go to the rail on-time page. So as we click that, the data loads dynamically into the tool. You can see this is updated through the month of June but what we're displaying here at the top of the page is information that we previously only reported on the system level and these are rail delays of ten



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minutes or more. So this is impacting service performance categorized by the various categories that we have for those delays. Below this you see the slow zone mileage. So this is systemwide slow zone mileage. There is a link in there to the actual map so you can look at the map of the slow zone mileage. And the interactivity now that we're introducing is the ability to click on any given line and to see this information broken up by the -- by those lines. So if you click on the Red Line here, you'll see this information specifically for the Red Line. So you can see that. You can see what the trend is over time and you can of course see how it compares to the system and to other lines. We can furthermore click into the Blue Line. Right? And so we can see how this changes when we look at -- at something like the Blue Line and get that level of interactivity so that our -- our customers, our constituents can really see what's happening in detail across the lines that they're interested in and how that compares to system performance overall.

We'll go to the next page which is the systemwide and the line on-time performance. These



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are measures that were introduced as part of Meeting the Moment. We are looking at double headways and triple headways on the rail system. And what that means is if a train is scheduled and advertised to arrive every ten minutes but instead arrives in twenty minutes, that's a double headway. If it arrives in thirty minutes, that's a triple So it's triple that scheduled time between trains or double that scheduled time between -- between trains. You'll see at the top of this page we have the systemwide performance and then we've broken that down by each of the individual lines. So on one page you can see the double headways, the triple headways all broken down on a -- on a single page. Our users can -can hold us accountable and see how performance is across each of the lines they're interested in, see where that's going up or where that's going down but all sort of relative to the systemwide measures that's provided at the top of the page and then further making sure that we've incorporated this metric on an ongoing basis that was introduced as part of the Meeting the Moment.

As we go to the next page we'll go from



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on-time performance to show another aspect of our service which is vehicle performance. So this is look -- looking at the efficiency of our -- of our -- of our vehicles. We're focusing first here on the bus -- side side. So we've gone from rail. Now we're looking at bus. What you'll see at the top of the mean miles between breakdown or road call due to a maintenance defect. And we previously would report this on the systemwide level. And that's that line that you see across the middle of the page. Now we're providing interactivity so you can actually see that across each of the fleet series that we operate. there's five different series of fleet that we're operating. Those are indicated by the numbers on the left-hand side. So, for instance, our 1000 series fleet. And the makeup of that fleet is on the bottom right-hand side. So that's visibility into the up-to-date numbers of how many buses we have in each series, the count of them, the age. So the service year in which they entered Riaht? service and then the type, a 40-foot bus, 50-foot bus or an e-bus. So as you interact with the data, you can see sort of why performance might be higher



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or lower for different series and sort of understand the impact of that by knowing sort of, okay, how old is this bus, when was it introduced, what type -- what type of bus is this. And then at the bottom of the page we have overall fleet availability. And so that gives a metric again what we've reported over time but that is relevant to -- to service which is what percentage of our -- of our fleet is available. I'm going to leave it there. There's fifteen pages to explore. Certainly we can spend a long time going through each metric. And I do expect as the metrics go up and down over time that we will be using this to talk about the investments that we're making and the improvements that we're making across the Importantly at the end of the report we still capture all the Meeting the Moment goals for 2023 and use that as a page to make sure that we're holding ourselves accountable to meeting those -those -- those goals as well. I'll leave it here. I turn it back over to you, President Carter, unless there are further questions. Before we PRESIDENT CARTER: Thank you, Tom.



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take any questions, the other point that I want to

make is that the document that Tom is showing you 1 we view as a living, breathing document. We will 2 3 continue to tweak and refine it to -- to make sure that we're giving our customers the best 4 5 understanding of what's going on with our service throughout our system. So, you know, I'm -- I'm a 6 firm believer of you don't make the perfect enemy 7 8 of the good. And it was important for us to start to get this information out there with the 9 10 understanding that there still are some things that 11 we may do going forward that will help enhance and 12 explain that -- that data even more than what we've done so far. With that, I'll -- I'll turn it over 13 14 to the Board and Chairman and see if there are any 15 questions they have, Tom.

CHAIRMAN BARCLAY: Any questions for any board members?

DIRECTOR JHA: We went through it in detail and I love it. It's really, really well done.

PRESIDENT CARTER: We're excited about it. You know, internally what you're seeing here is a snapshot of a lot of the data that my team looks at literally every day that helps drive our understanding about what's going on in the system



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and how to best respond to the challenges that we face. But it is an opportunity for the public to get a better understanding of what they are experiencing on our system and giving them the tools to allow them to -- to focus in on the areas of our system that may impact them most in their daily use of CTA which I think is -- is a great addition. The other point that I would make is that we have looked at similar types of approaches with other transit systems around the country. what our -- our approach is very unique in that it's very much customer focused. And so it is data that we -- that we have captured and are presenting to our customers in a way that they will understand what it is that they're using and as opposed to many systems which provide similar type of data but they use it in the -- in the context of how transit operation looks at things. So you'll see other agencies will talk about terminal departure time as a -- as a data point for public display which is an important metrics for us to understand because it impacts our overall schedule liability. But to a customer it really doesn't tell them much as opposed to the data metrics that we're using here.



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So, you know, part of the approach here is really making sure that we're not just identifying any data that we have but that we're identifying data that directly ties to the customer experience and ultimately gives the customer a better understanding of what they're experiencing as part of their -- their commute or their use of CTA on a day-to-day basis.

CHAIRMAN BARCLAY: Any other questions?

DIRECTOR MILLER: I have none.

PRESIDENT CARTER: Thank you, Tom. Let me move on to e-buses. CTA has made a commitment to move to an all-electric bus fleet by 2040 and we are focused on making that a reality. I'm excited to advise the Board that last month we were awarded a 25 million dollar grant by the Department of Transportation's RAISE discretionary grant program which will be used to further electric bus operation expansion at the 95th Street Dan Ryan Terminal. We are extraordinarily grateful to the Biden Harris administration for funding that which will be a benefit to electric bus operation. Particularly on the south side of the city of Chicago. The funds will be used to make electrical



upgrades at the 95th Street rail power substation that will support six e-bus chargers that will be installed to support electric bus service at the 95th Street. They will also provide the infrastructure support and all the electric bike In addition, last month following the stations. Board's vote allowing us to extend our contract with our electric bus manufacturer we were happy to announce our plan to nearly double the size of our all-electric bus fleet with the purchase of twenty-two new all-electric buses. As I mentioned before, these new buses are key components to CTA's environmental equity strategy and we will look to deploy them in a way that benefit the more vulnerable communities on the south and west side of Chicago which are most -- which are the most adversely impacted by higher rates of harmful pollutants.

Last month we also welcomed our new
Citizens Advisory Board who will advise this Board
and provide valuable feedback regarding CTA issues,
service and policies. The appointment of this
group ensures a diverse representation from across
the CTA service area and includes representatives



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of community organizations, commercial and businesses, seniors, students and others. Advisory groups are key to public agency success. In the same vein as our ADA Advisory Committee provides counsel to us on issues and perspective vital to the disability community, so too will this group provide similar perspective for citizens at large. It is especially encouraging for all of us that Chairman Barclay will be directly involved with this group and can participate in its useful exchange of thoughts, concerns and ideas.

Finally, I would like to provide the Board with an update on the improvements we are making as part of the first phase of the Forest Park branch rebuild project which is a multi-year multi-phase investment program that will allow us to reconstruct the entire Forest Park branch of the Blue Line and make it 100 percent accessible. I will note that when Tom was showing you our scorecard when he clicked on the Blue Line you saw a dramatic increase in the percentage of slow zones. A big part of which is focused on the Forest Park branch of the Blue Line. The Forest Park branch of the Blue Line is the last branch of



CTA's system to go through any sort of a rebuild or rehab and it's long overdue to address that. And we are beginning that process with the work that we're going to start later this month. In fact. this project kicks off on Sunday, July 23rd and continues through Saturday, October 7th. Our Chief Infrastructure Officer Bill Mooney will discuss the project benefits and our strategy to accommodate our passengers more with -- with them during the construction report. But I want to note that this project is a textbook example of a little pain now will provide a greater benefit later. In recent years we've been investing billions into our system doing the kind of work that requires an extended construction period but that results in temporary station or rail line closures. Throughout these investments we've made every effort to communicate the impact to riders and to provide alternative options including dedicated free shuttle buses or other CTA service. These projects feel disruptive and they are but they are necessary for us to move forward and will benefit our customers for decades Members of the Board, if you have any to come. questions, I am now happy to answer them. That



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completes my report for this meeting. Thank you.

CHAIRMAN BARCLAY: Thank you, President Carter, for the update. We're almost at the end of the first year of Meeting the Moment. And we are appreciative of the progress that your team has It's a lot of information. You know, a scorecard that governs yourselves and makes -makes you transparent and for the public to see and for everyone to see, all citizens of Chicago where we're doing good and where we could be doing better. So we appreciate that. appreciate -- we've come a long way in -- in a year. We've all seen changes in safety and security. You know, it's on time. The timeliness of -- of all those things. It's basically exposing all that to the public so they can see that and -- and also see the progress that your team has So we're very appreciative of that. We know there's a lot of work ahead of us. We got a lot of work to do to get to the pre-pandemic level. But I think we are moving in the right direction. thank you very much.

PRESIDENT CARTER: Thank you.

CHAIRMAN BARCLAY: Anyone else?



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1 DIRECTOR MILLER: Thank you. 2 And thank you, President CHAIRMAN BARCLAY: 3 Carter. 4 Thank you. PRESIDENT CARTER: 5 Appreciate that. Our next CHAIRMAN BARCLAY: 6 order of business is the approval of the minutes of 7 the regular board meeting of June 16th, 2023. 8 I have a motion to approve? 9 DIRECTOR ORTIZ: So moved. 10 DIRECTOR JHA: Second. 11 SECRETARY GREENLEE: It's been properly moved 12 by Director Ortiz and seconded by Director Jha. 13 we'll take a roll call vote. Director Jha? 14 DIRECTOR JHA: Yes. 15 Director Ortiz? SECRETARY GREENLEE: 16 DIRECTOR ORTIZ: Yes. 17 SECRETARY GREENLEE: Director Jakes? 18 DIRECTOR JAKES: Yes. 19 SECRETARY GREENLEE: Director -- Chairman 20 Barclay? 21 CHAIRMAN BARCLAY: Yes. 22 Director Miller? SECRETARY GREENLEE: 23 DIRECTOR MILLER: Yes. 24 SECRETARY GREENLEE: Chairman Barclay, the

motion to approve the minutes of June 16th, 2023 1 2 passes. Thank you. Our next order 3 CHAIRMAN BARCLAY: 4 of business is executive session. It's mv 5 understanding, Kent, that there is no executive session today. 6 7 MR. RAY: Correct, Chairman. No executive 8 session today. 9 CHAIRMAN BARCLAY: Our next order of business 10 is Board matters. Georgette? 11 SECRETARY GREENLEE: Yes. Chairman Barclay, we 12 have one board matter on the agenda today. 13 approve an ordinance designating Sis- -- I was practicing too. Sisavanh Baker as the Chicago 14 Transit Authority's Ethics Officer and designating 15 16 Kent Ray as Interim Ethics Officer. 17 CHAIRMAN BARCLAY: May I have a motion to 18 approve an ordinance designating Sisavanh Baker as 19 the Chicago Transit Authority's Ethics Officer and 20 designating Kent Ray Interim Ethics Officer? 21 DIRECTOR ORTIZ: So moved. 22 DIRECTOR JHA: Second. 23 SECRETARY GREENLEE: It's been moved by



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Director Ortiz and seconded by Director Jha. We'll

1 take a roll call vote. Director Miller? 2 DIRECTOR MILLER: Yes. SECRETARY GREENLEE: Director -- Chairman 3 4 Barclay? 5 CHAIRMAN BARCLAY: Yes. 6 SECRETARY GREENLEE: Director Jakes? 7 DIRECTOR JAKES: Yes. SECRETARY GREENLEE: Director Ortiz? 8 9 DIRECTOR ORTIZ: Yes. 10 SECRETARY GREENLEE: Director Jha? 11 DIRECTOR JHA: Yes. 12 The motion to approve SECRETARY GREENLEE: 13 the -- Sisavanh Baker as the Ethics Officer and 14 Kent Ray as the Interim Ethics Officer passes. 15 CHAIRMAN BARCLAY: Thank you. And I just note 16 for the record that Ms. Baker is here. Thank you. 17 Our next order of business is a report from the 18 Committee on Finance, Audit and Budget. Director 19 Jakes? 20 The committee met earlier this DIRECTOR JAKES: 21 morning and approved the June 16th, 2023 committee 22 minutes and reviewed the finance report. The 23 committee reviewed five ordinances. An ordinance



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authorizing free rides on the first day of school

for Chicago Public Schools. An ordinance 1 authorizing a locker location license agreement 2 with Amazon.com Services, LLC to install, operate 3 4 and maintain package delivery lockers. ordinance authorizing an intergovernmental 5 agreement with the Board of Education for the City 6 of Chicago for the sale and use of Ventra cards and 7 8 tickets for Chicago Public Schools. An ordinance 9 authorizing an amendment to a sublease between 10 Sterling Racine, LLC and Shipbob, Inc. for property 11 located at 120 North Racine Avenue in Chicago. ordinance authorizing a license agreement with 12 13 Turner Construction Company for property located 14 under the elevated structure between Nelson Street 15 and Barry Avenue, Chicago, Red, Purple and Brown Lines. The committee also reviewed ten contracts. 16 17 The committee approved and recommended for board 18 approval five ordinances and the ten contracts. 19 The committee placed the ordinance and the ten 20 contracts on the omnibus. That concludes my 21 report, Chairman Barclay. 22 CHAIRMAN BARCLAY: Now we'll entertain a motion 23



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to approve the omnibus as stated by Director Jakes.

So moved.

DIRECTOR ORTIZ:

1 DIRECTOR JHA: Second. 2 SECRETARY GREENLEE: It's been moved by 3 Director Ortiz and seconded by Director Jha. 4 take a roll call vote to approve the omnibus. 5 Director Miller? 6 DIRECTOR MILLER: Yes. 7 SECRETARY GREENLEE: Chairman Barclay? 8 CHAIRMAN BARCLAY: Yes. 9 SECRETARY GREENLEE: Director Jakes? 10 DIRECTOR JAKES: Yes. 11 SECRETARY GREENLEE: Director Ortiz? 12 DIRECTOR ORTIZ: Yes. 13 Director Jha? SECRETARY GREENLEE: 14 DIRECTOR JHA: Yes. SECRETARY GREENLEE: The motion to approve the 15 16 omnibus passes. CHAIRMAN BARCLAY: Our next order of business 17 18 is the construction report from Bill Mooney. 19 MR. RAY: May -- may I interrupt one second? 20 think we need a separate motion to approve the 21 recommendation from finance to approve the Amazon 22 contract. 23 Okay. Next I will entertain CHAIRMAN BARCLAY: 24 a motion to approve an ordinance authorizing a



- 1 locker location license agreement with Amazon to
 2 install, operate and maintain package delivery
 3 lockers.
- 4 MR. RAY: Thank you.
- 5 DIRECTOR ORTIZ: So moved.
- 6 DIRECTOR MILLER: Second.
- 7 | SECRETARY GREENLEE: It's been moved by
- 8 | Director Ortiz and seconded by Director Miller.
- 9 Director Jha for the record is recusing herself
- 10 from this vote. Director Miller?
- 11 DIRECTOR MILLER: Yes.
- 12 | SECRETARY GREENLEE: Chairman Barclay?
- 13 CHAIRMAN BARCLAY: Yes.
- 14 | SECRETARY GREENLEE: Director Jakes?
- 15 DIRECTOR JAKES: Yes.
- 16 | SECRETARY GREENLEE: Director Ortiz?
- 17 DIRECTOR ORTIZ: Yes.
- 18 | SECRETARY GREENLEE: The motion to approve the
- 19 | Amazon locker location ordinance passes.
- 20 CHAIRMAN BARCLAY: Our next order of business
- 21 | is a construction report from Bill Mooney, our
- 22 Chief Infrastructure Officer, and JuanPablo Prieto,
- 23 our Director of Diversity Programs.
- MR. MOONEY: Good morning, Chairman and



Bill Mooney, your Chief Infrastructure Directors. Officer. As always I'm joined by JuanPablo Prieto. This month we are also going to be joined by Brian Steele, our Vice President of Communications, and Molly Poppe, our Chief Innovation Officer, who will help us talk a little bit about the major project we have coming up on the Forest Park branch and all the efforts we're making around that. But we'll start where we normally do. Our CDOT, Lake, Damen Stations. Lots of work been going on on site. continue to build up layers of the core tower that will allow us to make access to the new elevated platforms as well as the bridge that connects both sides of the right-of-way. They had started laying the foundation and the floor for the new station which is really exciting to see. Last month I showed you a lot of the work in preparation for that and -- and we'll move to some of those photos. Here in the first photo you can see them installing the new steel. Over the last couple months I've shown you the rehabbing of the existing steel. This is the new steel columns that go on the new foundations that will ultimately be supporting the Next slide. Here is that top layer of platform.



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1 the fifth lift of what they call the concrete ACON 2 tower. This is the center core tower that 3 ultimately has elevators. It goes all the way up 4 to the bridge that cross -- crosses over the 5 tracks. Next slide. Here's the first of the 6 floor -- floor slab so this is right along the main adjacent stairwell and escalator that takes you 7 8 from the ground level up to the first level. Next 9 slide. And here's a -- it's kind of a step back. 10 It shows you the rest of the station house there. 11 This will be the far end of the station house 12 looking back towards the tracks. You can see the 13 height of that tower that they've been building to 14 connect over the tracks there in the background. It really gives you a sense of the size of the 15 16 station and -- and kind of the overall space. 17 slide, please. And I'll pause right here and allow JuanPablo and talk a little bit about what's going 18 19 on in this picture. 20

MR. PRIETO: Thanks, Bill. Good morning,
Directors. JuanPablo Prieto, Director of Diversity
Programs. On June 28th, F.H. Paschen sponsored an
intern tour of the location where the new Damen and
Lake Stations -- Station will be built. The tour



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highlighted that Paschen Bridge Program which is a paid internship program to high school graduates transitioning to their first year of post-secondary education. F.H. Paschen describes it as a first of its kind internship and organizational commitment to further engage students and fortify the pipeline of the construction industry. Interns received on-the-job training part-time for six weeks and work across multiple departments within the organization. Paschen Bridge welcomes six CPS students from George Westinghouse College Prep and will provide hands-on experience for its inaugural class of high school graduate interns on one of CTA's critical transit projects. The tour was attended by CTA staff, CDOT staff, Alderman Walter Burnett and the F.H. Paschen project group. you. I'll turn it back over to Bill.

MR. MOONEY: Thank you. We can move on to our next project. This is our non-rev rail vehicle maintenance facility. It's very similar to Damen. A lot of the work has been going on inside the building where we've been building out the new pits where the vehicles ultimately get maintained and cleaned as well as all the subfoundational piping



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and other things we need to do as part of that process. And we started pouring the floor which in a facility as sizeable as this one is now no one small undertaking. So we can move to some of those photos. Here's from the interior progress camera So you can get a sense of that first floor pour of how sizeable it is. Last month I showed you a photo of a lot of large equipment working in It gave you a sense of the scale. And the space. if you kind of think back to that then you can get a sense of how big a floor this really is and how much concrete ultimately is there. This is the first third of the building. So next slide. Here is preparation for kind of that floor pour you saw on the first third as well as looking back at the other way now at the rest of the space. You can see some of those pits being excavated out and being ready to be prepared to be formed for themselves. Next slide. And here's an up close look at one of those pits. So here they have kind of the base rebar for that pit in place that the pedals for where the rail ultimately gets mounted and some of that now drainage is being put in underneath that before they pour that concrete.



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Next slide, please. This is our Canal, Barry, Damen Substation upgrade project. Lots of work been going on both at Damen, Barry as well as Haymarket. We haven't seen a lot of Haymarket lately. So we can jump ahead to some photos and talk about what's going on. Here at Haymarket they've started removing the old existing equipment making space for the new equipment that's coming So as part of the process you've seen on many of our substation we phase in the change of equipment. So this is the first set of what we call a line up. It's a series of pieces of equipment that work together as a team to provide power to our trains. Ultimately that -- that piece of equipment is now being removed creating space. They'll prep that space for the new equipment. the upcoming months you'll see that equipment being brought online. Haymarket ultimately becomes that -- a power source that connects the Canal Tie House which you'll see some exciting photos of, you know, in the upcoming six months as that tie house gets installed online. Next slide. At Barry it's pretty exciting. After we got our caissons in last month, they started putting in the sheathing so we



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can start digging down and building our -- our full foundation for this building. It's been long awaited and it's very exciting to see this progress here. So here you can see. We've seen this on many of the other projects. We -- we installed -we vibrate down sheathing deep into the earth that allows us then to dig back and ultimately dig the depth of the hole and form the concrete foundation we've been using for the building itself. Next slide. And here we are at Damen. We're out of the ground there. We got steel in the air and now we've got floors. So here they -- last month I showed you some of the plumbing work going on and the prep work -- preparatory work for this floor pour. They now have poured in the concrete floors and you can see it's being smoothed out there in the far photo. Next slide, please. Going on to our Refresh and Renew Program. You can flip forward to another one, please. Another one. please.

We continue to progress with our twenty-nine stations for the year. With seven of twenty-nine completed. Most notably the most recent one being Cicero and Howard. They've begun



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work at Sheridan which is a very challenging station based on its age and complexity and we'll be on Indiana and the Green Line shortly. On our bus turnaround program we've done five of twelve. Most recently working at 79th and Halsted and beginning work at 74th and Damen. I'll show you some photos of that progress. Here at Howard so we have some vacant store frontage on Howard Avenue actually underneath the viaducts there as well as a concession space in there and so versus having a papered up area we worked with our -- our coms and graphics teams to develop some historical graphics of the station in the area and some -- some message around that that we worked on decals installed over windows which allows us to hide the space a little bit while it's vacant but make it generally more appealing and more of an art space. Next slide. Here's another example of the space on Howard before and after of what was previously papered up kind of brown space to what is now the colored And here's our typical painted stairs view. And here at Cicero so we often talk about that curb The walk up on the stations. So this is a appeal. vacated storefront over near Cicero and the Green



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Line. In the station frontage here they painted the entire canopy of it. They've cleaned up the window space, frosted over them a little bit. It makes it a little more -- the station itself as you walk up upon it a little more appealing.

Next slide. And here is an auxiliary So one of the things we've been trying to do exit. on some of these auxiliary exits is remove kind of space that wasn't necessary at the street level that made it more congested, more -- more unwelcoming ultimately. So here we've removed a section that was a vertical walkout from the stairwell. It wasn't ideal either. In some cases it created kind of a trap spot for customers coming down the stairs of this emergency exit at -- later at night. So this allows it to be a little more open both for the view line as well as just for the general traffic on the street. Next slide. Here's some shots from the bus turnaround. A general clean up of the painting of all the bollards, curb lines. Next slide. Here's some curb repair. one of the big things we do in this program is we do a lot of concrete replacement, curbs, patchwork and so you can see that here as well as the



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touch-up painting.

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And the Board at this meeting approved two new contracts. So we're very, very excited to go into construction beginning of next year. wanted to share some of the renderings from those contracts. So you won't hear about them being regularly reported until next year but I did want to show you what the look is. So this is the Austin Green Line ASAP project. This is the second project moving into construction phase in our phase The first one being Racine Station one program. and our Congress program. So here you can see the exterior of the station frontage and one of the really important aspects of the ASAP program is not only just dealing with the accessibility point at the station itself but also the path of travel to the station. So Austin is a prime example of that is that the station actually has a series of steps up from the curb line and so we actually do a massive resloping on the frontage of the station and the public way to be able to create a ramp up towards the sidewalk and then ultimately into the So here you can see that -- that new storefront and the build out to be able to make



that ramp. Next slide, please. And here you kind of get a different angle of the view. So this is directly on the corner where you'd actually be entering from the street and being able to get access to that station. Next slide. Here -- here it's a little bit pulled back. You can see that kind of relandscaped. You can also see the elevator tower in the background. Next slide. And here's a night view of the -- this is the reconditioned storefront. It has an extension build out there as well as landscaping and other portions.

Next slide. This is the second project the Board considered today for approval. So this is kind of neat for us and this is a true bridge. We have many, many, many miles of structure but this is actually a bridge that goes over the I-90 Expressway near Harlem on the Blue Line where we actually have all our buses to traverse from the public way to our center station for loading and then back across the highway again. So this is a reconstruction of those bridge elements for a new bridge canopy, new -- new surface area as well as some facade work and a new bathroom for the bus



operators. Next slide. And here you can see those new comfort facilities as well as some of the striping and accessible features for those bus islands that aren't currently available today.

So we will be introducing a new project this month for reporting on as President Carter mentioned in his remarks. We are -- we are entering into the phase one rebuild of the Forest Park branch. This is actually two projects together. The first of which is the track project which we'll be rebuilding the track. About 1.5 miles between the edge of the Dearborn Subway just east of Halsted all the way out to Illinois Medical It will eliminate about District near Damen. 15,000 feet of slow zone and improve ride quality for customers as well as reduce ride times by about two minutes. You can flip forward to another The contractor for this is Kiewit slide. Infrastructure. Kiewit has done a lot of work for There's a lot of track work. They will be us. doing all the track work as well as all the subfoundational work for the Racine Station ASAP project which is the second contract in our phase As well as building a new traction one program.



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power substation at Morgan and doing all the subfoundational work for that traction power substation. It's a really important part of this program as we upgrade to the power systems in this branch for the new modern fleet to be able to use them. And with this we're going to talk a little bit in detail about an upcoming major line cut we have, all the communications work we've done and again our customers prepared for that as well as we often talk about the importance of not what we build but how we choose to build it. And JP is going to highlight some of the unique contracting opportunities we've done in this program. Next slide, please.

MR. PRIETO: Thanks again, Bill. Directors, as you can see the chart on the screen, the track improvement contract is not the first time we had strong DBE participation on this project. Through infrastructures determined use of the SBE-GEC contract we had DBE firms performing the early survey and geotechnical work. We also assessed aggressive goals on the full design packages, the construction management and construction contracts. Based on the commitments so far, we have



29.17 percent DBE participation. Next slide. please. The project has strong workforce I would like to highlight commitments as well. that the construction management contract was the first professional services contract to include a workforce goal. And as far as we've seen, this is the first time it's been done in the industry. 10 percent of the contract hours will need to be worked by residents of economically disadvantaged areas or EDAs. On the construction contracts we have aggressive goals for our careers opportunity which include individuals enrolled in the Workforce Innovation and Opportunity Act or WIOA and section three workers, a goal for union apprentices and our service area EDA goal which is for residents within the CTA service area living in ZIP codes with a median household income of \$45,000 or less.

Next slide, please. As part of their commitments on this contract, Kiewit Construction hosted an on-site training event on June 27th for those interested in joining their team on the Forest Park track improvement project.

Participants were individuals who had completed employee interest forms during various outreach



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events attended by Kiewit staff over the past few months including CTA events. Training began in the project trailer during which over thirty attendees were presented with construction safety and best practices in the field. Attendees were then given an overview of the track improvement project and then guided through a series of outdoor work stations that covered track work, construction tools, loading and unloading a trailer and construction vehicle safety. Attendees spent approximately twenty minutes at each station where they were provided an overview as well as best practices pertaining to their respective stations. They were also permitted to use the tools and get into the machinery for hands-on experience. Attendees were engaged and many displayed prior construction experience so Kiewit was excited to engage with this rich candidate pool and they'll all have an opportunity to compete for positions on the track improvement project. The event wrapped up with a lunch and learn with the Latino Worker Safety Center, the Labor's Union and Hire 360. this picture you can see the trainer from Kiewit demonstrating how to use a tool to lift track ties.



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Three of diversity programs One Summer Chicago
interns joined us. And don't worry. They were not
driving the cranes around the yard. With that,

I'll hand it over to Brian Steele.

Thank you, JP. Mr. Chairman, MR. STEELE: Directors, good morning. Brian Steele, Vice President of Communications. As has been stated, the Forest Park branch rebuild is one of the largest CTA capital projects in many years. And as such it requires and really deserves an extensive multi-faceted outreach campaign to reach the many constituencies that will be impacted. That includes not just our customers but also community leaders, the entities in the project footprint, elected officials and other stakeholders. So for this project we are drawing on the successful playbooks that we've used on previous large-scale construction projects like the Red Line south reconstruction and like the Red and Purple Modernization. But we're not just using the same playbooks. We've expanded and tailored the playbook for this Forest Park project to cover more bases and to really even better target some of these constituencies.



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As you can see, one of the first things 1 2 that we did when we announced the campaign a little over a week ago was launch a dedicated project web 3 4 It has a great amount of service It has maps outlining the various 5 information. 6 impacts to service and the alternative service options which we'll hear more about in a moment and 7 8 it will be a dynamic website that we will update at the various -- various project milestones. 9 10 slide, please. We've also developed a large fleet 11 of informational materials. We have one sheet that 12 provides a project overview. We have a brochure 13 that we are handing out to customers. We have maps 14 showing the service impacts and the alternative 15 service options. So really we've developed a bunch 16 of different materials that are targeted to 17 different aspects of the project. Next slide, please. Here's a couple of 18 19

Next slide, please. Here's a couple of those maps. It might be a little bit hard to see but the map on the left -- to give you an idea of how we've customized this the map on the left shows the many north-south bus routes that customers can use to connect to the Green and Pink Lines which are going to serve as some of the alternatives to



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the Blue Line. The map on the right side again might be hard to see some of the details but it maps out the shuttle bus service that we'll be offering for the first part of the project.

The next slide, please. Customers will also see visible information even before they enter Sandwich boards are something that the station. we've used to great success throughout a lot of our large-scale projects. They're hard to miss. As you're entering the station, they capture your attention and they will have information that again is updated as each phase of the project continues. The next slide, please. If you've been on the Blue Line lately, you have certainly seen these customer alerts. We have placed these alerts along both branches of the Blue Line. So not just the Forest Park branch but the O'Hare branch as well because customers along that branch certainly could see some of these service impacts or could be traveling between the branches. So these are in rail stations. They are on rail cars and we are also placing them, in fact, most of them are in place already, on buses that run on routes that serve the Next slide, please. I'll turn it over Blue Line.



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to my colleague Molly Poppe to provide some more information about the outreach.

MS. POPPE: Thanks, Brian. Good afternoon. I'm Molly Poppe. I am the Chief Innovation Officer for CTA. And as Brian was mentioning, there is a host of -- of different collateral and different outreach and engagement activities that we will be doing in order to connect with the riders all along the Forest Park branch. Both educate them on the shuttle buses that will be available to them to supplement where stations will be closed but then also help to connect the riders with -- with alternatives. Can you go to the next slide for me? So as part of the work that we're doing for the Forest Park branch line cut and the outreach that we're doing, we actually have developed a customer segmentation. So we've been looking at the various riders all along the line and understanding where -- where they -- where are they ending. what's their origin destination and how can we help to educate them on alternatives that would make the most sense for them. So we have a host of different segmentations here. The first segmentation is an emphasis on Pink Line. So it



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should be noted that there's about, you know, 73 percent of riders who board the Forest Park Blue Line before IMD. Actually ride past UIC Halsted. So they're riding into the Loop or beyond the Loop to other lines. So that means that there is a lot of CTA service. That is a great alternative for So on the Pink Line here you can see we're going to be emphasizing for customers who are heading into the Loop individuals who are boarding as they typically board at the Cicero Blue Line stop encouraging them to start to transition over to that Pink Line. The Pink Line is going to take them into the Loop as well. It's going to be an easy sort of alternative for them versus trying to continue on the Blue Line and deal with a line cut and the bus shuttle. Next slide for me. thing. A different customer segmentation would be the Green. It's encouraging Forest Park riders to transition to the Green Line. So those would be individuals that board typically at the Forest Park Blue Line, Harlem, Oak Park, Austin. Those individuals you can easily take one of our CTA buses or a Pace bus to that Green Line and head into the Loop on the Green Line versus going



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through the line cut and the bus shuttle.

Next slide. The next group of people and Brian showed this slide previously. These are those individuals that typically ride. They board closer to the line cut so they board around Western and IMD. They may ride through into the Loop or they may stop somewhere along the way. So we'll be sending them information to communicate with them about the bus shuttle is probably going to be the best option for them. Next slide. And then the last is those individuals on the O'Hare branch. while they may not directly be impacted by the Forest Park line cut so they're not necessarily having to deal with a bus shuttle or anything like that but they may be impacted in the sense that there is going to be longer wait times. We're going to see scheduled headways along the Blue Line for the length of the line to go from about a five to seven-minute scheduled headway. That's going to expand up to about a ten-minute scheduled headway. So we're sending direct communications to O'Hare branch riders to allow -- to encourage them to allow more time during their commute and we're also working with our partners at Metra to talk about



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how can we market the parallel service that Metra provides on the west and northwest sides to relieve some of that peak hour congestion that we see on the Blue Line.

And I would note as part of all of these activities and all of the communication that we're having with customers, you know, it's not iust enough to tell them about the alternative and sort of verbally encourage them. We want to make it financially encouraging as well for them to take -- to take an alternative. So we will be offering a reduced fare along the Blue Line on Forest Park, along the Green Line on that Western branch and on the Pink Line on the Western branch. Everything sort of west of Ashland is going to be reduced rates of fares at 50 percent. And then to further encourage that connection not going to alternative of the Pink and Green Lines from -from the Blue Line Forest Park we are going to make all of the stops -- those bus stops between Green and Pink on those northbound bus routes free. customers are really going to be encouraged to take those alternatives both because it's going to be a little bit faster for them. They're going to avoid



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some of the -- the transition from the Blue Line to 1 2 the bus shuttle back to a train. So by encouraging 3 them to take those alternatives but again we're also going to try to make it financially 4 encouraging for them as well by reducing the fares 5 6 at rail stations west of Ashland and then also 7 making those fares free on bus routes. Those 8 north-south bus routes making those free as well. So with that, I'm going to turn it over -- turn it 9 10 back over to Bill Mooney to close us out. 11 Thank you, Molly. So in advance MR. MOONEY: of this line cut we've actually been doing a ton of 12 13 work out there to get ready as much as we can 14 advance while service is still running. So a 15 couple areas that I want to highlight for you. 16 Some updated construction photos for this month. 17 This is called the Racine siding. It's an area that we actually have adjacent to the revenue 18 tracks that allows us to store work equipment that 19 20 we use to maintain both the subways and the area on 21 the right-of-way. We took this out of service 22 about a month ago and they began demolition and 23 clearing in this area. Here you can see some of



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that demolition of the existing tracks in that

Next slide, please. Here you can actually area. see the -- the dig out already in that area. this is actually some of the -- the excavation work -- work we're doing in advance of the major track package. This is an exceptionally wide right-of-way in an area of track so we have -- we have room actually for as many as five or six tracks in some areas. And so here we actually have installed a temporary fence along the existing active right-of-way and that allows them to work during daylight hours and -- and behind that fence line while we're still running trains and advancing this. So this is a really important portion of this because this is actually where all the drainage for the track goes in as well as the communication network. So a huge portion of the prep work is getting that drainage in before the major line cut as well as getting out as many of the existing spoils, so the old dirt and stone, as possible. So here's some of the excavation in Next slide. And what's interesting progress. about this too is they're accessing the right-of-way through stair towers off the bridge deck. So these are actually locked and secured and



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they get them off the major throughway. Then it goes around directly into that fenced in area so that they can go to and from without interrupting train service at all. Next slide.

And with that, we'll move on to the Red/Purple Modernization project. We can move forward a slide, please. A lot -- very, very busy last month. So we are -- we are pushing very quickly to stage B in the Lawrence, Bryn Mawr area as well as advancing our -- the Red, Purple bypass area to its next phase and what we call North Main Line three. Most of that has been focused on -- on the RPB area, on beginning the track work, the special work installed. This is what we'll facilitate movement between various tracks in that corridor. On the Lawrence Bryn Mawr area, we are finalizing all the last minute items we need to get the tracks ready for their use and revenue service which is really about signal commissioning and power commissioning at this point. And that CSI improvement corridor wide is really going into effect with this space.

Next slide. So here's some of the work in progress. So this is down at the Red-Purple Bypass



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So you seen as we're preparing individual tracks this is now where those tracks merge together. This is what we historically have called the Clark junction area which allows us to facilitate train movement from the Red Line, the Purple Line and the Brown Line together. We've uncoupled a section of that by putting a flyover in there but there's still the need to have flexibility to be able to move between the tracks and the other lines. So here you see some of that special work. It's a very complicated installation of the track work and concrete. Next slide. up on the Lawrence Bryn Mawr strap we're -- we're coming to the finish line. So here is the logos going up on the temp Bryn Mawr Station. I've shown you progress on that station over the last couple of months. So here they are doing some of those Next slide. Here's similar finishing touches. installations up at Argyle. So while -- while we are getting ready for that phase change these signs were installed. They were covered back until the night of the actual change. Next slide. Here's some of the final work up -- up at track level. This is called rail grinding. A few years ago I



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showed you actually a video of a rail grinder in process on the Green Line where we did some track work there. This actually they take a series of heavy kind of stones and recut the head of the In this case this rail has been sitting out rail. of service for a very, very long time. It was very well rusted over and so we had -- they brought out a rail grinder to smooth back out that surface for those first trains to use. Next slide. And here is the installation of the engineered barrier. So this is an important part of the phasing here. So we actually installed a visual barrier the whole length of the new structure. So while we're building on the other side of it it doesn't become disruptive to operators as they're operating.

Next slide. And we're very excited to move into stage B. So on July 28th we will actually go through the phase change. We'll be running on the new structure. And so between Thorndale and -- and Wilson we'll be on entirely a new structure. We'll be off of the last segments of that old structure and they will begin the demolition and rebuilding of that -- that section as well as the start of the new stations. Phase B



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will be where we build all the brand new stations for Lawrence, Argyle, Berwyn and Bryn Mawr and while we're in that phase we will have two new temp stations. At -- one at Argyle and one at Bryn Mawr. There's actually two at Argyle and -- and one at Bryn Mawr that will facilitate rider's use during that phase. Again this will be July 28th when we make -- when we cut over and start using that new track structure.

Move forward. And our outreach activities have been ramped up as well in the last month. So we did a series of meetings with our -- our virtual -- with our artist the Board had recently awarded to. So we did a bunch of public meetings where we introduced the artist to the community. We got the artist to talk about the type of mediums they use, their theories behind their artwork and things they like to do. They got some feedback from the community about some of the things the community would like to see in the artwork. We did a series of public meetings for Bryn Mawr and Berwyn and then for Argyle and Lawrence. Separate from that we did a series of outreach meetings for the stage B construction for the public where we



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went through how the phasing is going to work, what activities will be occurring in the actual construction over the next two years as well as how the service and what will change for them as a commuter. We also have continued to do ongoing coordination with the FTA PMOC. This is the consultant that the FTA uses to oversee projects such as RPM that have federal dollars associated with them. They came out with representatives of TIFIA to do a tour of the project site in late May. And we've had a series of press events and press announcements around stage B as well. still coming in the weeks ahead as we have a very -- really, really, really -- a robust outreach schedule that will be touching our customers and making sure they're aware of that phase change and what's going to be going on in the community in the upcoming weeks. And with that, I'll turn it over to JuanPablo to talk a little bit about DBE workforce.

MR. PRIETO: Thanks again, Bill. We continue to meet with the contractor monthly to discuss DBE and workforce outreach and compliance and we communicate any subcontracting and workforce



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opportunities out to the community to make sure 1 that they're aware of them. As of June 30th, DBEs 2 have been awarded over 241 million dollars between 3 4 the design and construction packages. In RPM phase one these dollars have been awarded to ninety-six 5 6 unique DBE firms. Forty of which are new to CTA. 7 On the workforce side as of June -- as of the end 8 of June, 1,891 unique individuals have worked over 9 1.3 million labors hour and earned over 77 million 10 dollars. Next I'd like to show you the next 11 installment in our monthly video series in which we highlight the RPM project's ambitious workforce and 12 13 DBE inclusion programs. Today you will hear from 14 Victoria Anderson, an electrician apprentice with Meade, which is a subcontractor on the RPM project. 15 16 It is an honor to share these stories on how CTA 17 and RPM has improved the lives of Chicagoans and 18 their families. Thank you.

(Video played.)

MR. PRIETO: That concludes the portion of our report. Back to you, Bill.

MR. MOONEY: Mr. Chairman, Directors, we'll be glad to take any questions on any portion of this report. Thank you.



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CHAIRMAN BARCLAY: Questions for Mr. Mooney or 1 2 Mr. Prieto? Director Jha? 3 SECRETARY GREENLEE: 4 No questions. Thank you. DIRECTOR JHA: 5 Director Ortiz? SECRETARY GREENLEE: 6 DIRECTOR ORTIZ: Thank you. 7 Director Jakes? SECRETARY GREENLEE: 8 DIRECTOR JAKES: No questions. Director Miller? 9 SECRETARY GREENLEE: 10 DIRECTOR MILLER: No questions. 11 SECRETARY GREENLEE: There are no questions. 12 Director -- Chairman Barclay. 13 CHAIRMAN BARCLAY: Thank you. Before we 14 conclude this meeting. I know we have two public commenters who were running a little bit late. And 15 16 but they're here. So I think that we're going to 17 allow them to have their remarks at this point. 18 SECRETARY GREENLEE: Mr. Chairman, we have 19 present in the boardroom Bill Morton and Trudy 20 I am going to remind the presenters that 21 you have three minutes to speak and that you should 22 not direct your comments to anyone in particular. 23 Mr. Morton? 24 Thank you to the Chair and the MR. MORTON:



Board for this opportunity for public comments. 1 I'm the President of the Rogers Park Chamber of 2 3 Commerce for fourteen years. I use the CTA. Life-long Chicagoan. We're very concerned about 4 5 the RPM's future phases. Specifically at the 6 Jarvis and the Morse Red Line Stations as part of 7 the Thorndale north phase. Our issues are of ADA 8 accessibility. Installing elevators at Jarvis and 9 Morse Stations are our top concerns of our 10 community and my constituents. During the 2012 11 renovations of Jarvis and Morse Stations, the streets were completely closed down and we did not 12 13 receive any elevators for our people with 14 disabilities, the elderly and families with strollers. We believe that this project in 2012 15 16 represented a massive construction in which the 17 federal government requires the CTA to make the stations 100 percent accessible. Yet no elevators 18 in 2012. ADA accessibility is not only the right 19 20 thing to do but it's mandatory. We need to give 21 access to the people who have never had access to 22 the rail. We briefly discussed this issue at the Board meeting last month and chamber administrator 23 24 Trudy Leong and I met with the director of RPM in



government and community relations Jeff Wilson on 1 Jeff explained that there is no ETA for 2 the 20th. 3 ADA accessibility at Jarvis and Morse because the 4 funding formula has not been started yet and we 5 can't ask the federal government for money until the engineering scope is completed. We need an 6 7 engineering scope to find exactly where we 8 need -- what we need to do in regards to making the platforms wider to accommodate the elevators as 9 10 well as for longer trains. It should be the top 11 priority for the CTA as well as the City of Chicago 12 to make these stations 100 percent accessible to 13 the people with mobility issues as well as our 14 aging community. These are a significant portion of our community and customers for the CTA and will 15 16 provide future ridership growth in Rogers Park. I'm speaking on behalf of my constituents. Thank 17 18 you very much.

CHAIRMAN BARCLAY: Thank you.

MS. LEONG: Thank you, Board, for having us speak on behalf of our constituents about some of our concerns in the neighborhood of Rogers Park.

My name is Trudy Leong. I am the administrator of the Rogers Park Chamber of Commerce in the



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neighborhood of Rogers Park. We are concerned about some issues at the Howard Red Line parking --Howard Red Line Station parking garage. Could vou. please, address the issues of crumbling infrastructure on the top floor and investigate whether it's structurally sound? And there are also a lot of problems with individuals using the Howard Red Line Station as a public restroom. There was an investigation, a news report about that on -- on CBS recently on April 11th of this year. Among the problems are that parts of the top floor seems to be crumbling and closed down. the staircase to the top level is blocked off by chains. Other areas are sectioned off by several levels of caution tape. There is defecation behind the dumpster on the first floor and urinate -urinating in the staircase and elevators as well. At night people loiter at the top level. CTA responsible for the security for the parking structure or is it a private firm? I would also like to mention that how much I learned and enjoyed my meeting with Jeff Wilson of the Chicago Transit Authority. He's the Director of RPM Government and Community Relations. We had the meeting on



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1 June 20th and I thank the Board for recommending 2 that we have that meeting with Jeff. Thank you so 3 much. 4 DIRECTOR MILLER: Thank you. CHAIRMAN BARCLAY: Any comments from the Board? 5 DIRECTOR JAKES: I just have a question. 6 7 Is it Ms. Leong? sorry. 8 MS. LEONG: Yes. 9 Ms. Leong, where did you say DIRECTOR JAKES: it is? 10 Howard and? 11 MS. LEONG: Oh, it's the Howard Red Line 12 Station and then the parking garage it is part of 13 the Gateway Centre complex. So we are not sure whether it is the Gateway Centre that is 14 15 responsible for the maintenance and the oversight 16 of that parking structure or if it's the CTA. 17 DIRECTOR JAKES: Okay. And Mr. -- I'm sorry. 18 Mr. Morton. Bill Morton. MR. MORTON: 19 Morton. 20 DIRECTOR JAKES: Morton? 21 MR. MORTON: Yes. 22 DIRECTOR JAKES: And you said the Jarvis does 23 not have an elevator?



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MR. MORTON: The Jarvis Station does not have

- 1 an elevator. It's not ADA accessible. And -- and
 2 nor is the Morse Station Red Line Station in Rogers
- 3 | Park in the 49th Ward.
- 4 DIRECTOR JAKES: Thank you.
- 5 MR. MORTON: Yes.
- 6 CHAIRMAN BARCLAY: Any further comments or 7 questions? Okay. Thank you for coming. We
- 8 appreciate your comments.
- 9 MS. LEONG: Thank you.
- 10 CHAIRMAN BARCLAY: And we'll pass them on to
- 11 | the president's office. Thank you.
- 12 DIRECTOR MILLER: Thank you.
- 13 CHAIRMAN BARCLAY: Our final order is new
- 14 business. Georgette, is there any new business?
- 15 | SECRETARY GREENLEE: No.
- 16 CHAIRMAN BARCLAY: Since there is no further
- 17 business to come before the Board, may I have a
- 18 motion to adjourn the Chicago Transit Board meeting
- 19 of July 12th, 2023?
- 20 DIRECTOR ORTIZ: So moved.
- 21 DIRECTOR JHA: Second.
- 22 SECRETARY GREENLEE: It's been moved by
- 23 Director Ortiz and seconded by Director Jha. We'll
- take a roll call vote to adjourn the meeting.



1	Director Jha?
2	DIRECTOR JHA: Yes.
3	SECRETARY GREENLEE: Director Ortiz?
4	DIRECTOR ORTIZ: Yes.
5	SECRETARY GREENLEE: Director Jakes?
6	DIRECTOR JAKES: Yes.
7	SECRETARY GREENLEE: Director Miller?
8	DIRECTOR MILLER: Yes.
9	SECRETARY GREENLEE: Chairman Barclay?
10	CHAIRMAN BARCLAY: Yes.
11	SECRETARY GREENLEE: The motion to adjourn the
12	meeting passes.
13	CHAIRMAN BARCLAY: Thank you everyone.
14	(Whereupon, the meeting
15	adjourned at 12:03 p.m.)
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STATE OF ILLINOIS)						
) ss:						
COUNTY OF C O O K)						
MARGARET E. MECKLENBORG, as an Officer of						
the Court, says that she is a Certified Shorthand						
Reporter doing business in the State of Illinois;						
that she reported in shorthand the proceedings of						
said meeting, and that the foregoing is a true and						
correct transcript of her shorthand notes so taken						
as aforesaid, and contains the proceedings given at						
said meeting.						
IN TESTIMONY WHEREOF: I have hereunto set						
my verified digital signature this 8th day of						
August , 2023.						
Margaret E. Mecklinborg						
<u> </u>						
Illinois Certified Shorthand Reporter						



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