

Plan overview

To support growing bus and train ridership and better serve customers, CTA is launching a plan to reduce crowding on trains and buses and make commuting more comfortable for CTA customers. The plan will add new service where it's needed most and discontinue routes that have low ridership or are served by alternative transit service. The additional CTA service will reduce commuter wait times between trains and buses and lower rush hour crowd loads by 10 to 15 percent in most cases. Last year, the CTA had 532 million riders, and ridership was up 3 percent for the first nine months of 2012.

Creating the plan

CTA worked with Northwestern University's Transportation Center (NUTC) to develop a comprehensive plan that is the equivalent of \$16 million in added service to bus and rail routes that are used by more than 76 percent of CTA's customers.

The additional service comes at no additional cost to the agency, riders or taxpayers because it is paid for by savings achieved from discontinuing lower ridership and duplicative routes served by alternative CTA service or Pace.

Service changes

Under the plan, CTA will provide additional service on 48 bus routes during morning and evening rush hour periods on weekdays. CTA will also add an additional 17 weekday rush hour train trips on the Red, Blue, Brown, Green, Orange and Purple Lines and more frequent weekend service on Red, Blue and Brown Lines.

Additional changes include discontinuing 12 bus routes that are either duplicative or have low ridership, and discontinuing segments on four other routes. Nearly every one of these has a nearby transit route as an alternative.



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TTY: 1-888-CTA-TTY1 (1-888-282-8891)
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Crowding Reduction Plan

Bus and Rail System Service Improvements



Effective Sunday, December 16, 2012



Bus and Rail System Service Improvements

The following rail and bus routes are receiving additional service to reduce the amount of time between trains and buses and reduce the rush hour peak crowd loads.



Rail Improvements:

We are adding 17 trips to the Red, Blue, Brown, Purple, Orange and Green lines during weekday rush periods to ease crowding on trains. The Orange Line will also receive additional service during weekday middays, and the Red and Brown lines will have trips added during other parts of the weekday as well. Additionally, the Red and Brown lines and the O'Hare branch of the Blue Line will see significant increases in weekend service.



Bus Improvements:

We are adding service to 48 bus routes across the city. The routes below in **bold** will receive additional service, primarily during the morning and/or evening rush periods. Routes marked with an asterisk * will have extended service hours.

2 Hyde Park Exp	72 North
3 King Drive	73 Armitage
4 Cottage Grove	74 Fullerton
6 Jackson Park Exp*	75 74th/75th*
8 Halsted	76 Diversey
9 Ashland	77 Belmont
12 Roosevelt	78 Montrose
J14 Jeffery Jump*	79 79th
18 16th/18th*	80 Irving Park
22 Clark	82 Kimball/Homan
26 South Shore Exp	87 87th
29 State	92 Foster*
36 Broadway	94 South California
49 Western	111 111th/King Drive*
50 Damen*	115 Pullman/115th*
53 Pulaski	134 Stockton/LaSalle Exp
53A South Pulaski	135 Clarendon/LaSalle Exp
56 Milwaukee	143 Stockton/Michigan Exp
59 59th/61st*	146 Inner Drive/Michigan Exp*
63 63rd	147 Outer Drive Express
65 Grand	151 Sheridan
66 Chicago	152 Addison
67 67th/69th/71st	155 Devon
70 Division*	156 LaSalle

